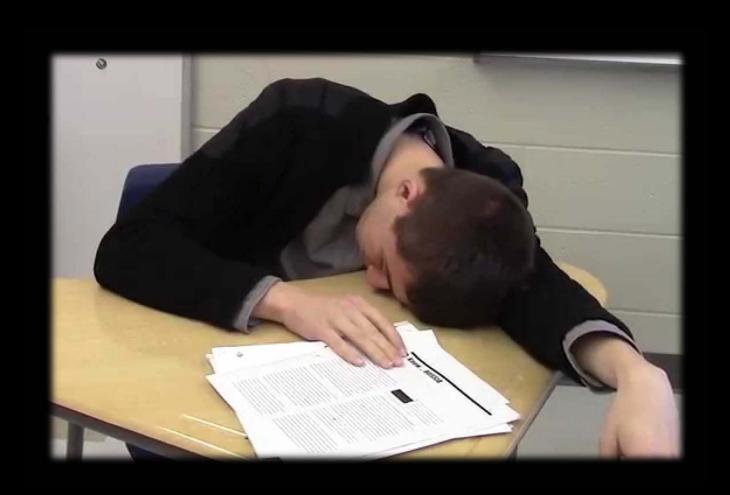
Izcan Ortiz

Why are We Still Doing This?















Top 10 skills

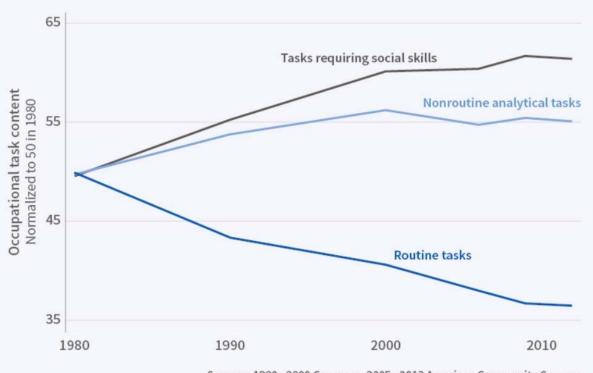
in 2020

- Complex Problem Solving
- Critical Thinking
- 3. Creativity
- 4. People Management
- 5. Coordinating with Others
- 6. Emotional Intelligence
- 7. Judgment and Decision Making
- 8. Service Orientation
- 9. Negotiation
- 10. Cognitive Flexibility

in 2015

- Complex Problem Solving
- 2. Coordinating with Others
- 3. People Management
- 4. Critical Thinking
- Negotiation
- 6. Quality Control
- 7. Service Orientation
- 8. Judgment and Decision Making
- 9. Active Listening
- Creativity

THE GROWING IMPORTANCE OF SOCIAL SKILLS AT WORK

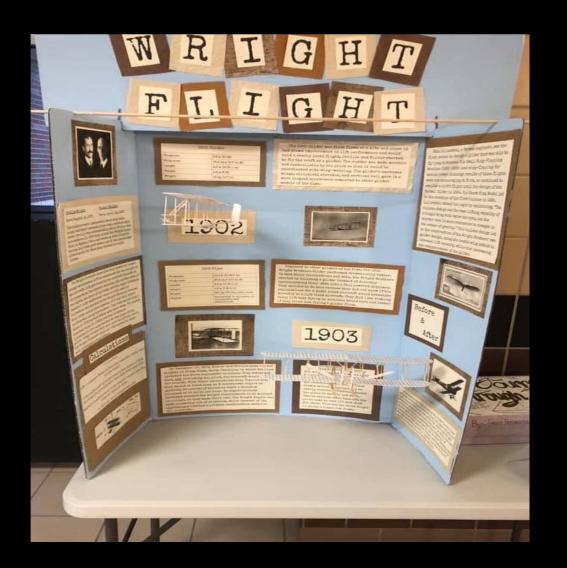


Sources: 1980 - 2000 Censuses, 2005 - 2013 American Community Surveys

















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